



# NATIONAL COMMUNICATION AUTHORITY REPUBLIC OF SOUTH SUDAN

Director General

Date: 16/04/2024

## PUBLIC CIRCULAR

### LICENSING OF POSTAL & COURIER SERVICE PROVIDERS

The National Communication Authority (NCA) is the statutory body mandated by National Communication Act, 2012, to license and regulate the Postal and Courier services sector in the country.

Pursuant to the provisions of Chapter VI, Sections 39 to 47 of the National Communication Act, 2012, the Authority hereby issues this directive;

1. That any company or individual engaging in postal and/or courier services, unlicensed by the Authority is in breach of the Laws of South Sudan as expressly stated under section 39(1) of the Act. The Authority hereby instructs them to register such businesses or services with the National Communication Authority (NCA) for compliance and licensing within 30 working days.
2. That private companies or individuals must comply with this circular before lapse of 30 working days, the Authority will have no alternative but to enforce the provisions of Sections 97 and 98 of the National Communication Act, 2012, read together with section 18 of the Postal Services Regulations, 2016, which imposes penalties including but not limited to prosecution, fines, closure of businesses and or confiscation of items.

By this circular, all Postal and Courier service providers are effectively required to implement the above directives, to avoid unnecessary inconvenience.

For any clarification regarding the above information, please contact the concerned departments at the NCA premises in Gumbo.

Sincerely,

  
**Napoleon Adok Gai**  
Director General,  
National Communication Authority (NCA),  
Republic of South Sudan-Juba.

