



NATIONAL COMMUNICATION AUTHORITY REPUBLIC OF SOUTH SUDAN

FOR IMMEDIATE RELEASE

STATEMENT ON THE INCIDENT INVOLVING THE COLLAPSE OF A TELECOMMUNICATIONS TOWER IN YIIKTHON

The National Communication Authority (NCA) serves as the regulatory body mandated by the National Communication Act of 2012, entrusted with the responsibility to regulate and supervise the Telecommunications, ICT, and Postal services sector in the Republic of South Sudan.

On May 1st, 2024, the NCA was notified of an incident in Yiikthon involving the collapse of a 65-meter telecommunications tower. This tower, owned by Akuol Deng Ltd and utilized by MTN South Sudan, reportedly collapsed due to a heavy storm in the area, which also affected nearby structures. Fortunately, no injuries or damage to property was reported. However, there has been a partial disruption in communications services in parts of Warrap and Northern Bahr el Ghazal states.

In response to this regrettable event, the NCA is actively working with service providers to expedite the full restoration of services in the affected areas. In addition, the NCA has swiftly convened and deployed a team, spearheaded by the NCA Director of Research and Planning and comprising representatives from Akuol Deng Ltd and MTN Contractor ZTE, to investigate and provide comprehensive insights into the circumstances surrounding the incident. In close partnership with the Warrap State Government, this team will also provide actionable recommendations to mitigate the risks associated with similar incidents in the future.

The NCA reaffirms its unwavering commitment to enhancing connectivity in rural areas across the nation and urges network operators to redouble their efforts in meeting the burgeoning telecommunications needs of the people of South Sudan.

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