



PUBLIC NOTICE

IMPORTANT UPDATE FROM STARLINK INTERNET SERVICES

The National Communication Authority (NCA) would like to inform the public that Starlink Internet Services Limited has recently made significant adjustments to its satellite internet services and equipment offered in the Republic of South Sudan. These changes, which take effect immediately, are outlined in the attached communique.

In addition, Starlink has authorized the following companies as its **reseller partners** in South Sudan:

- **Juba Network Limited**
- **African Conveyance Technologies**
- **Connect Limited**
- **Terranova ICT Ltd.**

These companies are appointed by starlink to sell its satellite internet services and equipment within the country. This list will be updated as additional dealers/resellers are confirmed by starlink.

These changes by Starlink present exciting business opportunities for South Sudanese companies. **For more information** on Starlink's services, pricing, and reseller partnerships, please contact the authorized reseller partners or visit the Starlink website.

The NCA encourages local businesses to explore the potential of partnering with Starlink or its authorized reseller partners. This could involve providing complementary services, such as network installation, technical support, or value-added solutions, to enhance the overall customer experience.

The NCA remains committed to supporting the growth of the telecommunications sector in South Sudan and ensuring that citizens have access to affordable and reliable internet services.

Napoleon Adok Gai
Director General
National Communications Authority





23 October 2024

Napoleon Adok Gai
Director General
National Communication Authority
Republic of South Sudan

SUBJECT: Declaration of Reseller Partners

Dear Director General,

Starlink Internet Services Limited is pleased to be providing service in South Sudan and we look forward to a continued partnership with the National Communication Authority (NCA).

Following our launch of service in South Sudan on August 21, 2024, below is our declaration of reseller partners, subject to our agreement being finalized (service order signed and first invoice paid):

- Juba Network Limited
- African Conveyance Technologies
- Connect Limited
- Terrenova Co. Limited

We look forward to continuing to work closely with you and the NCA team and remain at your disposal to answer any questions.

Sincerely,

Micaela Pawlak
Manager, Starlink Global Licensing & Activation